Exciting, you've received a Waterfall Country Pod gift voucher! Here is everything you need to know to make the most of it.

Gift Vouchers can be used for booking accommodation at Waterfall Country Pods via our website www.waterfallcountrypods.co.uk at any time of year, subject to availability.

Gift Vouchers can be given as a gift, but they cannot be traded or sold. If we suspect misuse/abuse of any kind, we can void the Code(s).

Gift Vouchers can be used as part or full payment. No change will be given.

Gift Vouchers are valid for 24 months from date of purchase

During the checkout process, you can simply redeem your Gift Voucher by entering the unique Voucher Code stated on your Gift Voucher following the instructions on the payment page.

Any remaining balance on the Gift Voucher can be spent on future bookings at Waterfall Country Pods within the 24-month period from the original date of purchase.

Gift Vouchers cannot be exchanged for cash

Gift Vouchers are issued by Waterfall Country Pods in minimum and maximum amounts of £50 and £100 respectively, up to any limit.

Lost, stolen or destroyed Gift Vouchers will not be exchanged or refunded.

The terms and conditions of Gift Vouchers shall be amended at any time at the discretion of Waterfall Country Pods and shall be binding on the customer.

If you have any questions or queries, please contact us:
enquiries@waterfallcountrypods.co.uk